

**MANY FACES OF COMMUNITY HEALTH CONFERENCE:  
REACHING ACROSS THE PHARMACY CONTINUUM**

**OCTOBER 31, 2008  
10:30 a.m. – 12:00 p.m.**

**Steve Vincent, MD and Janice Frueh, PharmD**

**PATIENT SAFETY AND CLINICAL PHARMACY CARE INITIATIVES  
at the  
CEDAR RIVERSIDE PEOPLE'S CENTER CLINIC**

- 1. Patient Safety & Clinical Pharmacy Services Collaborative:  
Areas of focus for the Heart of Hennepin Team**
  - a. CHF management
  - b. Medication reconciliation for all patients
  - c. Chronic pain management
  
- 2. Patient Safety First!**
  - a. Electronic prescribing with Sure Scripts
  - b. Medication reconciliation at each visit using Sure Scripts
    - i. JCAHO Standard: "Provide patients with a list of their current, over-the-counter and discontinued medications at the entry and exit of each visit and educate them about those medications."
    - ii. Pre-loading the visit with updated medication lists by pharmacy students
  
- 3. The role of the clinical pharmacist in assuring optimal care in selected patient populations – a part of the integrated patient care and medical home model**
  - a. **Medication Therapy Management (MTM)** for complicated patients
  - b. Prospective medication review for selected populations
  
- 4. Current initiatives:**
  - a. **CHF**
    - i. Evaluation tool for chart audits, developed by Heart of Hennepin collaborative team – optimal use of best care practices
    - ii. Registry list of CHF patients and prospective medication review
  - b. **Diabetes:** using pharmacy students, pharmacist and nurse to accurately update medication lists and clinical data in the diabetes registry
  - c. **Home health care agency medication list management:** verifying and updating chronic medications using pharmacy students at our clinic
  - d. **Chronic pain management**
    - i. Pain management contracts with clear policies and a dedicated pharmacy for all patients on controlled substance analgesics
    - ii. Review of lengthy medication lists of chronic pain patients by the pharmacist, to optimize medication combinations and minimize medication interactions
    - iii. Use of objective outcome measurement tools to adjust therapy
      1. **Rand 36** assessment tool for quality of life
      2. **PHQ9** assessment tool for depression